

Safety & Security Operations

Supervisor: Manager of Safety & Security Operations

FLSA Status: Non-Exempt

Safety & Security Operations team members provide a safe and secure environment for the Wonders of Wildlife. By combining behavioral assessment procedures with technology, they will perform enhanced screening at entry points. Utilizing these skills and provided technology, Safety & Security Operations team members will maintain diligent awareness of surroundings while communicating all vital information to team members.

Responsibilities

- Utilize specialized training and methodologies, to identify potential indicators of unusual and suspicious conduct
- Demonstrate Safety as a primary focus
- Demonstrate integrity
- Exhibit exceptional Guest Service skills
- Continuous positive interaction with all individuals (e.g. Guests, Team Members, Vendors, Op Participants, etc.)
- Respond to critical incidents including emergencies, accidents, evacuations, Company policy violations, and work with law enforcement
- Act as a deterrent to undesirable behaviors and actions
- Maintain situational awareness at all times
- Perform bag checks and other inspections to verify no unauthorized items enter or leave property
- Work with operating participants and understand various service standards of the hospitality industry

Basic Qualifications

- You must be at least 21 years of age to be considered for this role
- You must have a current Missouri Driver License to be considered for this role
 - You must have no moving violations for the past twelve (12) months
- Must meet the physical demands, including but not limited to:
 - Prolonged standing for two to three hours at a time
 - Frequent pushing and pulling, and constant bending at the knees, crouching and squatting
 - Constant use of hands
- Demonstrated strong computer proficiency, including typing skills and the ability to navigate through multiple computer systems
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- **Preferred Qualifications**
- Previous Security, Law Enforcement, Military or related Public Safety experience
- Previous security responsibilities for a multi-site campus facility (either corporate or college setting)

Additional Information:

- Safety & Security Operations team members are considered first responders and will be trained on Infant, Child and Adult Cardiopulmonary Resuscitation (CPR) and Automated External Defibrillator (AED) procedures to respond to guest and team member emergencies as needed.
- The Safety & Security Operations team operates 24 hours a day, 365 days a year and some shifts may start as early as 4:00 AM and vary as needed.